

WATER AND WASTEWATER REQUESTS

Answers to Frequently Asked Questions



The City of Hot Springs Engineering Department handles requests for new water and wastewater services. Below are a few answers to frequently asked questions.

Check out the Engineering page at <http://www.cityhs.net>

- Property owners and developers pay the cost for water and sewer connections and extensions. The City of Hot Springs does not guess at cost estimates for hypothetical situations. Each situation has its own unique circumstances. The property owner or developer must obtain an estimate from a contractor, engineer, and/or plumber.
- Property owners and developers pay the cost for water and sewer connections and extensions. The City of Hot Springs does not guess at cost estimates for hypothetical situations. Each situation has its own unique circumstances. The property owner or developer must obtain an estimate from a contractor, engineer, and/or plumber.
- The city does not charge a sewer tax or fee to persons not connected to the sewer system.
- Property owners with homes connected to a grinder pump are responsible for paying the monthly power bill for that pump.
- Unless there was a prior development commitment for two homes per pump, all new homes using grinder pumps are required to have their own pump....one pump per house.
- Outside the city limits, City Code does not allow more than one water meter and one sewer connection per lot of record. Within the city limits, the city allows a second irrigation meter.
- Developers building subdivisions in the annexed areas are responsible for the cost and construction of water and sewer extensions. All plans must be submitted to and approved by the Planning Department and Planning Commission.
- Developers must obtain approval from the Planning Department and Planning Commission for construction of large scale development projects and multiple structure projects, and for any structures three stories or more in height and any Assembly (50 or more), Educational, and Institutional occupancy group buildings.

For More Information:

Kim Kitchens
Gary Carnahan

Utility Coordination Clerk
City Engineer

501.321.6654
501.321.6982